

Basic community resources for families

1. ABORIGINAL FAMILIES

Aboriginal Canada Portal

www.aboriginalcanada.gc.ca

On-line resources, contacts, information and government services for aboriginal persons

Toll free : 1-888-399-0111

E-mail: ACP@inac.gc.ca

First Nations Child & Family Caring Society of Canada

www.fncfcs.com

Database on First Nations child and family services, Community projects, relevant publications

Address: Suite 1001, 75 Albert St., Ottawa, ON K1P 5E7

Telephone: (613) 230-5885 Fax: (613) 230-3080

E-mail: info@fncfcs.com

National Association of Friendship Centres

www.nafc.ca

Access to cultural programs, education and training, employment counseling, health programs, children and youth programs, healing circles, substance abuse programs. Website provides contact info and links to provincial and territorial centres

Address: 275 MacLaren St., Ottawa, ON K2P 0L9

Telephone: (613) 563-4844 Fax: (613) 594-3428

E-mail: nafcgen@nafc.ca

Native Child and Family Services of Toronto

www.nativechild.org

Strives to provide for a life of quality, well-being, caring and healing for our children and families in the Toronto Native Community

Address: 295 College Street, Toronto, ON M5T 1S2

Telephone: (416) 969-8510 Fax: (416) 928-0706

E-mail: info@nativechild.org

NCFST Support Services:

Address: Suite 201, 464 Yonge Street, Toronto, ON M4Y 1W9

Telephone: (416) 969-8510 Fax: (416) 969-9251

E-mail: info@nativechild.org

Native Counselling Services of Alberta

www.ncsa.ca

Healing/training, counseling, dispute resolution

Address: 10975 - 124 Street, Edmonton, AB T5M 0H9

Telephone: (780) 451-4002 Fax: (780) 428-0187

Email: Online submissions at www.ncsa.ca/contact.asp

2. BASIC RESOURCES FOR FAMILIES

Canadian Association of Food Banks

www.cafb-acba.ca

Umbrella association representing 250 member food banks.

Located in every province and territory. Website provides contact information and links for member food banks.

Address: 2968 Dundas St. W., Suite 203, Toronto, ON M6P 1Y8

Telephone: (416) 203-9241 Fax: (416) 203-9244

Toll Free: 1-877-535-0958

E-mail: info@cafb-acba.ca

Goodwill Industries.

www.goodwill.org

Operate retail thrift stores (clothing, household goods, furniture) across Canada. Proceeds fund career training and employment programs. Website provides locator for regional headquarters, retail sites and programs offered.

Society of St. Vincent de Paul.

www.ssvp.ca

Organization provides essential services to persons in need of assistance. (food, clothing, etc.) Website provides contact information for regional and provincial councils.

Address: National Council of Canada,

1247 Kilborn Place, Ottawa, ON K1H 6K9

Telephone: (613) 738-1118 Fax: (613) 738-4789

E-mail: ncc-cnc.ssvp@bellnet.ca

Value Village Thrift Stores

www.valuevillage.com

Non-profit thrift store chain that sells clothing and household goods. Website provides store locations by province and city and address, telephone numbers and hours of operation are included.

3. VOLUNTARY SECTOR ORGANIZATIONS

Big Brothers Big Sisters of Canada

Les Grands Frères Grandes Soeurs du Canada

www.bigbrothersbigsisters.ca

Matches children with mentors, including children of incarcerated parents.

Address: 3228 South Service Road, Suite 113E

Burlington, Ontario L7N 3H8

Telephone: 905-639-0461 Fax: 905-639-0124

Toll free: 1-800-263-9133

Canadian Association of Elizabeth Fry Societies

www.elizabethfry.ca

Federation of autonomous societies which works with and on behalf of women involved with the justice system, particularly women in conflict with the law. Website lists contact information for offices and programs.

Address: 701-151 Slater Street, Ottawa, ON K1P 5H3

Telephone: (613) 238-2442 Fax: (613) 232-7130

E-mail: CAEFS@web.ca

Canadian Families and Corrections Network

www.cfcn-rcafd.org

Charity's mission is: Building stronger and safer communities by assisting families affected by criminal behaviour, incarceration and community reintegration. Offers a restorative approach to families of adult offenders. Services include toll free information and referral services to families; informational publications for families; policy and program development; Visitor Resource Centres; staff and volunteer training. Website includes *Directory of Canadian Organizations Providing Services to the Families of Adult Offenders*.

Address: Box 35040 Kingston, ON K7L 5S5

Telephone: (613) 541-0743 Toll free (English): 1-888- 371-2326

E-mail: national@cfcn-rcafd.org

In Québec:

Regroupement canadien d'aide aux familles des détenu(e)s

Address: CPO 72042, Bois-des-Filion QC J6Z 4N9

Toll free (French): 1-877-875-1285

Courriel: national@cfcn-rcafd.org

John Howard Society

www.johnhoward.ca

Mission: Effective, just and humane responses to the causes and consequences of crime. Programs and projects: Advocacy, research, community education, coalition building, resource development. Website provides contact info for offices and services across Canada.

Address: 809 Blackburn Mews, Kingston, ON K7P 2N6

Telephone: (613) 384-6272 Fax: (613) 384-1847

E-mail: national@johnhoward.ca

M2/W2

www.m2w2.com

Programs: prison visitation; parent to parent; (volunteers matched to mothers of children ages 0-5) community chaplaincy, Circles of Support and Accountability. Programs limited to British Columbia.

Address: 208-2825 Clearbrook Rd, Abbotsford, BC V2T 6S3

Telephone: (604) 859-3215 Fax: (604) 859-1216

Toll free: 1-800-298-1777

E-mail: info@m2w2.com

Salvation Army

www.salvationarmy.ca

Christian organization providing services to offenders, victims, witnesses and other persons affected by and serving in the justice system. Website provides links to territorial and provincial headquarters, information on programs offered in correctional facilities, addresses, hours of operation, telephone numbers, e-mail and websites of headquarters across Canada.

St. Leonard's Society of Canada

www.stleonards.ca

National affiliation of non-profit community organizations and individuals committed to the prevention of crime through programs which promote responsible community living and safer communities. Variety of residential and non-residential programs for chronic substance abusers, long term offenders and developmentally challenged offenders. Website lists programs.

Address: 208-211 Bronson Ave, Ottawa, ON K1R 6H5

Telephone: (613) 233-5170

Fax: (613) 233-5122

E-mail: slsc@on.aibn.com

The 7th Step Society of Canada

www.7thstep.ca

Self-help program working in the criminal justice system to assist offenders or ex-offenders in changing attitudes and behaviours that led them into conflict with the law. Community services include parole supervision, referrals, training for volunteers.

Website provides contact info for provincial affiliates in Alberta, British Columbia, Manitoba, Newfoundland, Nova Scotia, Ontario and Quebec.

Address: P.O. Box 85040, Albert Park Post Office,
Calgary, AB T2A 7R7

Telephone: (403) 995-4029 Fax: (403) 650-1902

E-mail: seventh@7thstep.ca

4. FAMILY SERVICES**Association of Jewish Family and Children's Agencies**

www.ajfca.org

Membership organization of Jewish Family and Children's Agencies. Provides services to children, adults and elderly in the Jewish and general communities. Website includes a directory of agencies and services in Canada. Directory lists services offered and links to agency websites.

L'Association des services de réhabilitation sociale du Québec

www.asrsq.ca

L'Association des services de réhabilitation sociale du Québec (ASRSQ) est un organisme d'action communautaire en réinsertion sociale œuvrant dans le domaine de la justice pénale et voué à la réinsertion sociale des contrevenants.

Adresse: 2000 boul. St-Joseph Est, Montréal, QC H2H 1E4

Téléphone: (514)521-3733 Télécopieur: (514)521-3753

Courriel: webmaster@asrsq.ca

Block Parent Program of Canada

www.blockparent.ca

Volunteer run child safety organization. Programs include safety network, community education programs. Programs focused on children, teens and seniors. Website contains links to provincial and territorial program locations.

Address: Unit 130, 80 Bradford St., Barrie, ON L4N 6S7

Telephone: (705) 792-4245 Fax: (705) 792-4245

Toll free: 1-800-663-1134

Canada Safety Council

www.safety-council.org

National non-governmental, charitable organization for safety programs. Website provides information on child safety and links to government portals and cooperating agencies.

Address: 1020 Thomas Spratt Place, Ottawa, ON K1G 5L5

Telephone: (613) 739-1535 Fax: (613) 739-1566

E-mail: canadasafetycouncil@safety-council.org

Canadian Association for Community Living

www.cacl.ca

Canada-wide association working for the benefit of persons of all ages who have an intellectual disability. Website provides contact info for all provincial and territorial ACLS

Address: Kinsmen Building, York University, 4700 Keele Street
Toronto, ON M3J 1P3

Telephone: (416) 661-9611 Fax: (416) 661-5701

E-mail: inform@cacl.ca TTY: (416) 661-2023

Catholic Charities/ Diocese of Calgary

www.rcdiocese-calgary.ab.ca

Website lists charities supported by the Bishop's Fund with links to their websites. Organizations include those providing support services in the areas of housing, child care, food, counseling, family violence and addiction. (Alberta only)

Catholic Social Services: Edmonton, Alberta

www.catholicsocialservices.ab.ca

Multi-function social service agency. Ten offices in Edmonton and area serve persons of all faiths and cultures throughout Central and Northeast Alberta. Services include: individual/family counseling; group and foster care for children and youth; home care services; settlement support for immigrants and refugees; residential and outreach programs for persons with physical and/or developmental disabilities as well as those persons living with HIV/AIDS; referral and support for those experiencing elder abuse. (Alberta only)

The Centre for Children and Families in the Justice System

www.lfcc.on.ca/

Formerly the London Family Court Clinic, the Centre for Children and Families in the Justice System is a non-profit social

service agency devoted to helping children and families involved with the justice system as victims of crime, witnesses of crime, parties in custody disputes, subjects of child protection proceedings, litigants in civil suits for compensation, teenagers in therapeutic care settings, or youthful offenders. They are known around the world for our innovative work on children exposed to domestic violence.

Address: London Family Court Clinic,
254 Pall Mall St., Suite 200, London ON N6A 5P6
Telephone: (519) 679-7250 Fax: (519) 675-7772
Email: info@lfcc.on.ca

Child and Family Canada

www.cfc-efc.ca
Canadian public education website. Consortium of 50 Canadian non-profit organizations that provide resources on children and families. Focus areas: health, poverty and education issues. List of member organizations with links to their websites and services. Managing partner of the consortium is:
Canadian Child Care Federation
www.cccf-fcsge.ca

Address: 201-383 Parkdale Ave, Ottawa, ON K1Y 4R4
Telephone: (613) 729-5289 Toll free: 1-800-858-1412
Fax: (613) 729-3159 E-mail: info@cccf-fcsge.ca

Child Welfare League

www.cwlc.ca
National member-based organization dedicated to the well-being and protection of all children and youth. Website includes a list of links to League members in all provinces and territories such as Children's Aid Societies, Family and Children's Services, Children's Advocates and the Canadian Red Cross.
Address: 75 Albert St., Suite 1001, Ottawa, ON K1P 5E7
Telephone: (613) 235-4412 Fax: (613) 235-7616
E-mail: info@cwlc.ca

City of Toronto: Family Links

www.toronto.ca/family/index.htm
Website provides contact information and links for all Children's Aid Societies in Ontario. Also has Housing Connections site and a link to 211 Toronto, an information hotline for all social services in the 416 and 905 area codes.

Family Service Canada

www.familyservicecanada.org
Not for profit national volunteer organization. Represents concerns of families and family serving agencies. Members include family service agencies, corporations, government agencies, individuals. Programs: Information and consultation; public awareness on social issues; social action and advocacy; family education. Projects: early intervention and prevention of violence and abuse in families.
Address: 404-383 Parkdale Ave., Ottawa, ON K1Y 4R4
Telephone: (613) 722-9006 Toll free: 1-800-668-7807
Fax: (613) 722-8610 E-mail: info@familysevicecanada.org

Federation of Child and Family Services of British Columbia

www.fcfs.bc.ca
Province-wide network of community agencies providing services to children, youth and families.
Address: PO Box 8425, Victoria, BC V8W 3S1
Telephone: (250) 480-7387 Fax: (250) 480-7396
E-mail: fcfsadmin@shaw.ca

National Clearinghouse on Family Violence

www.phac-aspc.gc.ca/ncfv-cnivf/familyviolence/bilingual.htm
Resource centre for information on violence within the family. Centralized reference, referral and distribution service for info on aspects of family violence prevention, protection and treatment. Resources and services available free of charge in both English and French. Part of the Public Health Agency of Canada.
Address: 9th Floor, Jeanne Mance Building, Tunney's Pasture,
A.L. 1909D1, Ottawa, ON K1A 1B4
Telephone: (613) 957-2938 Toll free: 1-800-276-1291
TTY: 1-800-561-5643 or (613) 952-6396
Fax: (613) 941-8930
E-mail: ncfv-cnivf@phac-aspc.gc.ca

Registry of Marriage and Family Therapists in Canada

www.marriageandfamily.ca
Website has links to associations of Marriage and Family Therapists in Alberta, British Columbia, Ontario and Quebec.
Address: 35 Adeline Ave., P.O. Box 693,
Tottenham, ON L0G 1W0
Toll free: 1-800-267-2638 Fax: (905) 936-9192
E-mail: info@marriageandfamily.ca

You Can ! (Youth Canada Association)

www.youcan.ca
National non-profit charitable organization focused on training youth in the areas of conflict resolution and violence prevention. Partners with school boards and community based youth serving organizations. Programs: multi-day training seminars; conferences; summer camps.
Address: 233 Main St.,
c/o St. Paul University, Ottawa, ON K1S 1C4
Telephone: (613) 230-1903 Toll-free: 1-888-496-8226
Fax: (613) 235-5801 Toll free fax: 1-877-309-5969

Contact information for offices in Edmonton and Toronto at the YouCan website.

The Vanier Institute of the Family

www.vifamily.ca
Charitable organization focused on the importance of the family in Canadian Society. Programs fall into four categories: research; public education; consultation; advocacy
Address: 94 Centrepoint Dr., Ottawa, ON K2G 6B1
Telephone: (613) 228-8500 Fax: (613) 228-8007
E-mail: webmaster@vifamily.ca

5. HEALTH

Canadian Health Network

www.canadian-health-network.ca
National bilingual health promotion program (web-based). Network includes the Public Health Agency of Canada and Health Canada as well as national and provincial/territorial non-profit organizations. Website provides links to network organization sites. Its mission is to promote healthy choices by communicating trustworthy information through a network of expert organizations. Topics include children; HIV/AIDS; Mental Health; substance abuse/addictions; and violence prevention.
Address: Public Health Agency of Canada,
10th Floor, Jeanne Mance Building,
Tunney's Pasture, A.L. 1910B
Ottawa, ON K1A 0K9
E-mail: chn-info-rca@phac-aspc.gc.ca

Canadian HIV/AIDS Information Centre

www.aidssida.cpha.ca

Provides information and communication services on HIV prevention, care, treatment and support. Canada's largest library of HIV/AIDS resources. Links to national and community organizations as well as resource centres and hotlines.

Address: 400-1565 Carling Ave., Ottawa, ON K1Z 8R1

Toll free: 1-877-999-7740 Fax: (613) 725-1205

E-mail: aisdsida@cpha.ca

Canadian Mental Health Association

www.cmha.ca

Nationwide, charitable organization that promotes the mental health of all and supports the resilience and recovery of people experiencing mental illness. Website provides maps and links to all CMHA location nationwide as well as CMHS partners: Canadian Alliance on Mental Health and the Canadian Health Network.

Address: 180 Dundas St. West, Suite 2301,
Toronto, ON M5G 1Z8

Telephone: (416) 484-7750 Fax: (416) 484-4617

E-mail: info@cmha.ca

Health Canada

www.hc-sc.gc.ca

Website addresses various health and wellness topics. Of special interest: publications and programs focused on treatment and rehabilitation programs for individuals with substance abuse problems.

Public Health Agency of Canada

www.phac-aspc.gc.ca

Website provides regional office contact information; list of publications; and links to the Canadian Health Network.

Address: 130 Colonnade Rd., A.L.6501H, Ottawa, ON K1Z 0K9

6. HUMAN RIGHTS

Canadian Human Rights Commission

www.chrc-ccdp.ca

Administers Canadian Human Rights Act. Responsible for ensuring compliance with the Employment Equity Act. Areas of involvement: discrimination and harassment and alternative

dispute resolution. Website provides info about filing complaints and links to regional offices.

Address: 344 Slater St., 8th Floor, Ottawa, ON K1A 1E1

Telephone: (613) 995-1151 Toll free: 1-888-214-1091

TTY: 1-888-643-3304 Fax: (613) 996-9661

International Ombudsman Institute

www.law.ualberta.ca/centres/oi

Role of ombudsman is to protect people against violation of rights, abuse of powers, error, negligence, unfair decisions and maladministration in order to improve public administration and make governments actions more open and accountable to the public. Website has links to all provincial ombudsman offices in Canada. Information available in English, French and Spanish.

Address: Rm. 238 Weir Library, Faculty of Law,

University of Alberta, Edmonton, AB T6G 2H5

Telephone: (780) 492-3196 Fax: (780) 492-4924

E-mail: dcallan@law.ualberta.ca or lreif@law.ualberta.ca

7. JUSTICE SYSTEM

ACJNET

www.acjnet.org

Project of Legal Studies Program, Faculty of Extension, University of Alberta. Nationwide service dedicated to making law and justice resources available to all Canadians. Website contains links to legal information; discussions of justice issues; legal database.

Address: Rm.4-40B, 8303 112 St., 174 University Campus NW
Edmonton, AB T6G 2T4

E-mail: lsp@ualberta.ca

Canadian Training Institute

www.cantraining.org

Training and development programs for personal and professional development of staff, volunteers and individuals involved with or sered by criminal justice, social service and other human service agencies. Programs include crisis intervention and trauma support.

Address: 50 Euston St., Toronto, ON M4J 3N3

Telephone: (416) 778-7056 Toll-free: 1-877-889-6158

Fax: (416) 778-8103

CANLAW

www.canlaw.com/legalaid/aidoffice.htm

Independent, national, free lawyer referral service. Website provides a directory of, and links to, all provincial and territorial legal aid offices.

Church Council on Justice and Corrections

www.ccjc.ca

National faith-based coalition created to promote a restorative approach to justice with emphasis on addressing the needs of victims and offenders. Project: Collaborative Justice Project Uses RJ approach to work with post-charge, pre-sentence cases of both adults and youth at the Ottawa Provincial Courthouse. Referrals provided by judges, crown attorneys, defence counsel, police and probation officers. Website include links to other Restorative Justice organizations and projects.

Address: 507 Bank St., 2nd. Floor, Ottawa, ON K2P 1Z5

Telephone: (613) 563-1688 ext.8 Fax: (613) 237-6129

E-mail: info@ccjc.ca

National Associations Active in Criminal Justice (NAACJ)

www.naacj.org

The mission of NAACJ is to enhance the capacity of member organizations to contribute a just, fair, equitable and effective justice system. Website includes list of member organization and links to their websites.

Address: 306-180 Metcalfe St., Ottawa, ON K2P 1P5

Telephone: (613) 761-1032 Fax: (613) 761-9767

E-mail: naacj@naacj.org

National Pardon Centre

www.nationalpardon.org

Non-profit organization that assists individuals with Canadian pardon and USA entry waiver applications. Two locations; can also apply on-line.

Address: 2000 Peel St., Suite 650, Montreal, QC H3A 2W5

Toll free: 1-866-242-2111 Fax: (514) 842-8406

E-mail: info@nationalpardon.org

Address: 1550 - 910 7th Ave. SW, Calgary, AB T2P 3N8

Toll free: 1-866-242-2111 Fax: (403) 698-8801

E-mail: info@nationalpardon.org